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Mr A Hopkins  
Alca Tools  
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Dear Andy,

On behalf of everyone at Toolbank, may I take this opportunity to congratulate Alca Tools on achieving its 35th Anniversary.

As you know, you are one of our oldest customers and I, personally, have had dealings with Alan, Steve, yourself and the rest of your excellent team for over 25 years. We are very proud of our association with you and of the excellent relationship we have built up over many years.

Achieving 35 years of trading is a terrific achievement which I am sure is due to developing strong relationships with both your customers and suppliers and to providing a really first class service.

Congratulations to you all. We look forward to working with you for many years to come.

Yours sincerely,

A handwritten signature in blue ink that reads "Tim Strong".

Tim Strong  
**Business Development Director**